

# Evaluating Year One

*ASCENT: Access to Specialty Care  
Engagement Network*



**Specialty Care Cohort**  
Spring 2019

# What is ASCENT?

- Access to **Specialty Care Engagement Network**
- Three-year grant program funded by Kaiser Permanente Colorado's Community Benefit.
- This cohort of grantees is developing a pilot that connects their specialty care programs into a network across their organizations and service areas.
- The goal is to increase access to specialty care for adults insured by Medicaid or who lack insurance.
- The cohort will work together from March 2018 until March 2021.





Miriam

Sarah Secc

LYNNETTE NAMBA

# ASCENT Cohort Members

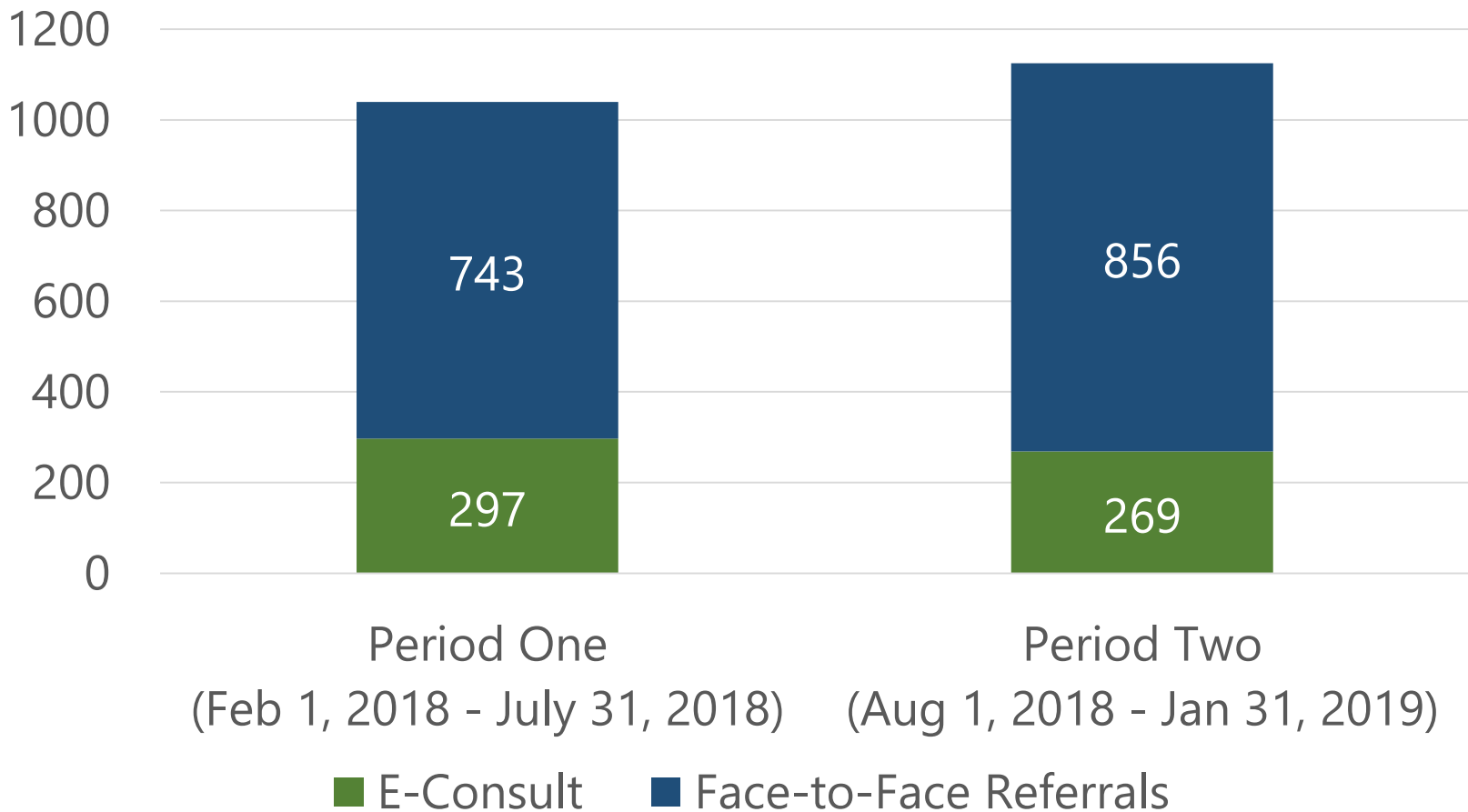
- Boulder Community Health Improvement Collaborative (BCHIC)
- Hopelight Clinic (HMC)
- Kaiser Permanente Safety Net Specialty Care Program
- Mile High Health Alliance (MHHA)
- Summit Community Care Clinic (SCCC)



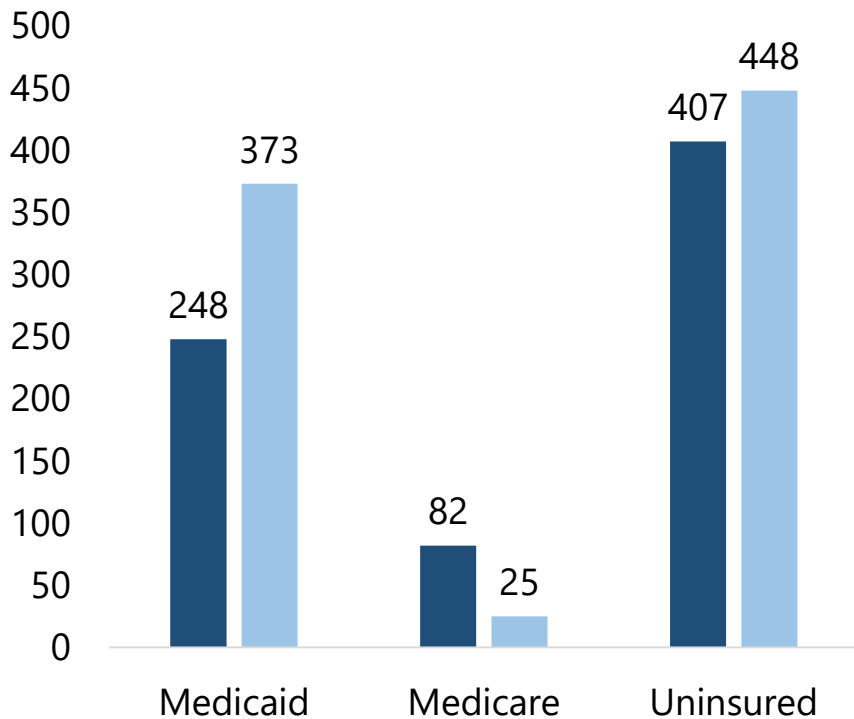
# Key Evaluation Takeaways

1. Year One provides a baseline of 1,599 referrals and 566 e-consults — with 55.3 percent referrals completed as of April 2019.
2. Uninsured Coloradans have benefited most from the cohort, though more than a third of referrals (38.9 percent) went to Medicaid members.
3. Challenges include specialty recruitment and organizational changes, but new partnerships, e-consults, and sharing best practices hold promise.

# First Year Marks 1,599 Cumulative Referrals and 566 E-consults

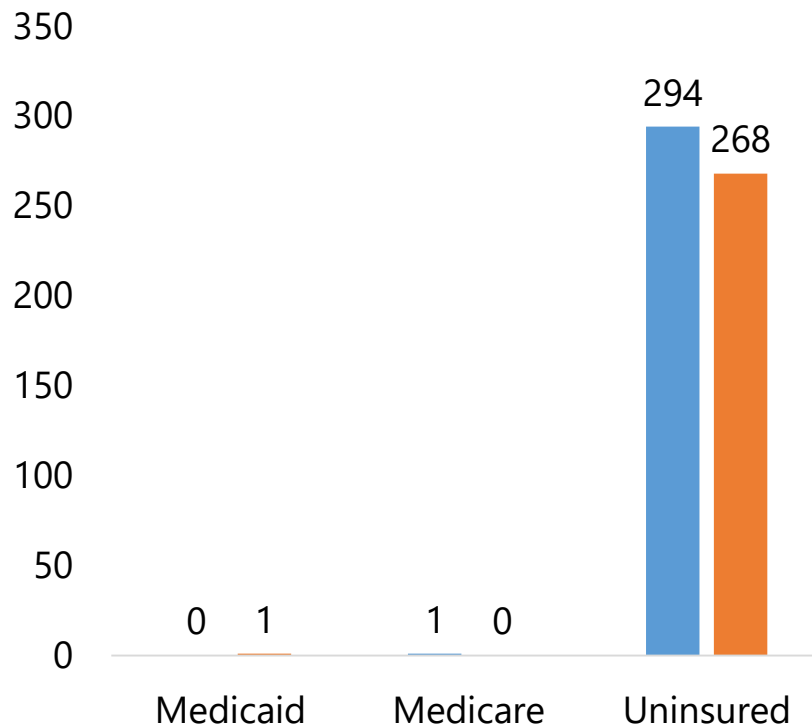


# Referrals Went to Uninsured, Medicaid – But E-Consults Benefit Uninsured Only



■ Period One  
(Feb 1, 2018 - July 31, 2018)

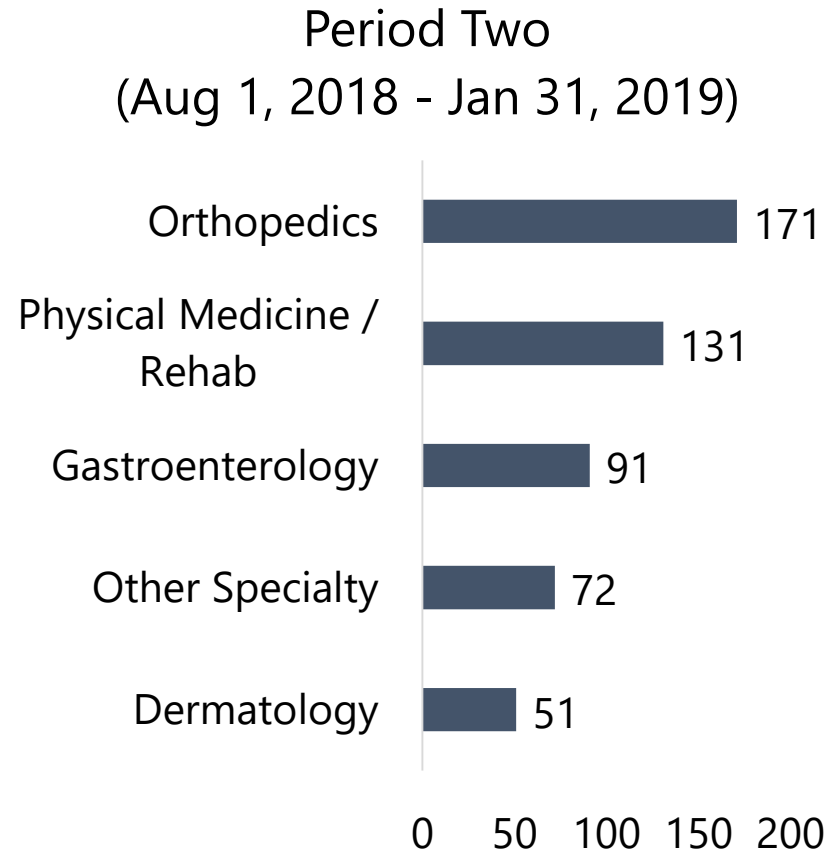
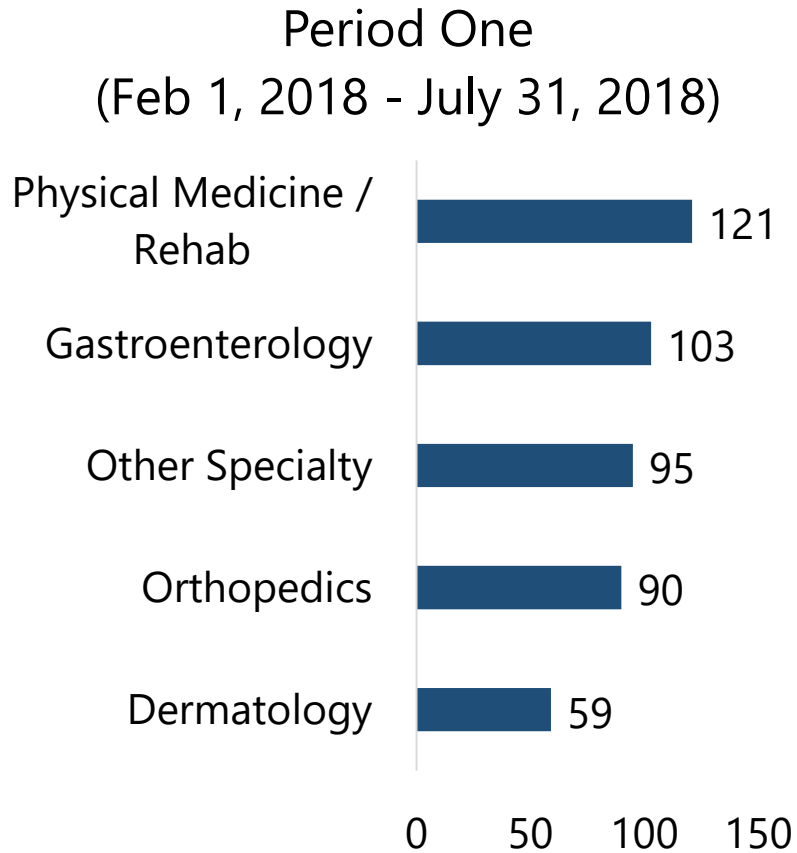
■ Period Two  
(Aug 1, 2018 - Jan 31, 2019)



■ Period One  
(Feb 1, 2018 - July 31, 2018)

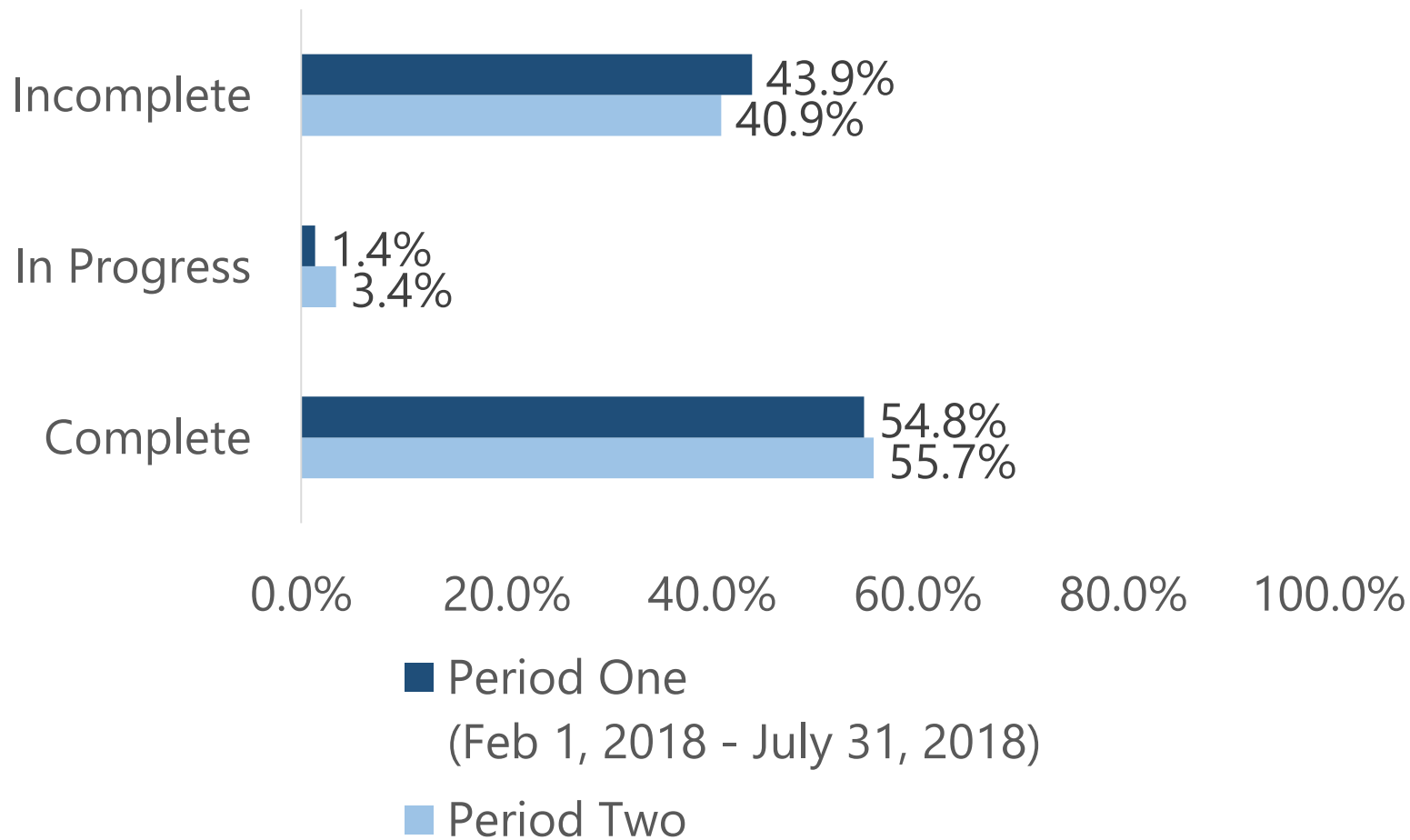
■ Period Two  
(Aug 1, 2018 - Jan 31, 2019)

# Orthopedics Tops the List of Referral Specialties in Top Demand





# Completion Rate Has Increased Since Period One



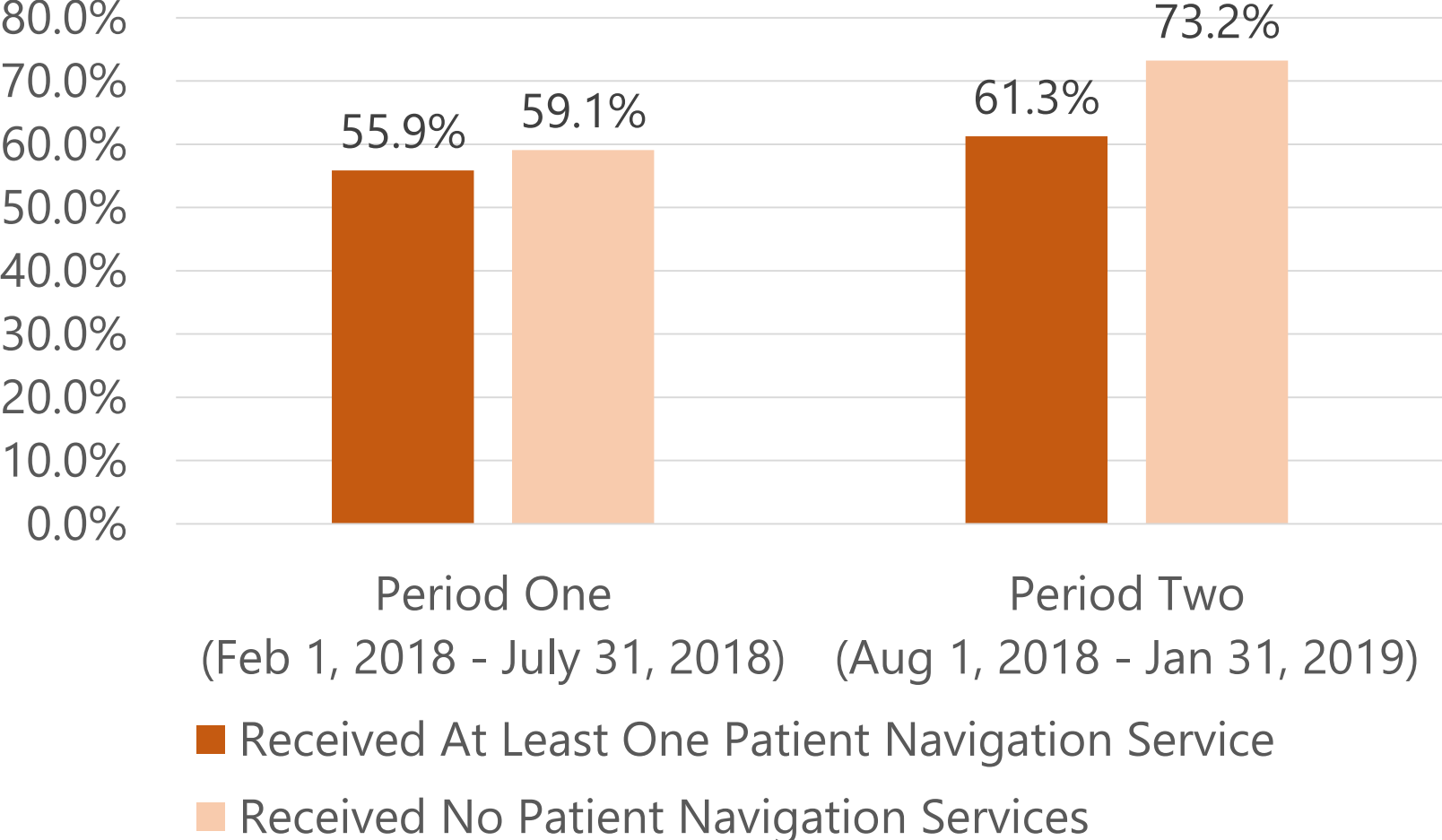
# More Than Half of Completed E-Consults are Complete Within One Day

E-Consults		
What portion were complete...	Period One	Period Two
the same day?	29.6%	29.0%
by the next day?	50.5%	53.2%
within a week?	79.8%	86.6%
after more than a week?	20.2%	13.4%

# More Than Half of Completed Referrals Are Complete Within Two Weeks

Referrals		
What portion were complete...	Period One	Period Two
within a week?	30.6%	33.5%
within two weeks?	45.7%	53.5%
within 30 days?	62.0%	73.2%
after more than 30 days?	38.3%	26.9%

# Patients Receiving Patient Navigation Services Were Less Likely to Complete Referrals



# Key Takeaways

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2. Uninsured Coloradans have benefited most from the cohort, though more than a third of referrals (38.9 percent) went to Medicaid members.
3. Challenges include specialty recruitment and organizational changes, but new partnerships, e-consults, and sharing best practices hold promise.



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