

# MILE HIGH HEALTH ALLIANCE NONPROFIT ANNUAL REPORT

2022 The Year of Collaboration



Mile High  
Health Alliance

"Achieving Better Health Through Collaborations"

# Letter From The Interim Director



At Mile High Health Alliance, we remain steadfast in our mission to achieve better health for the Denver metro area through collaboration and partnership. Over the past year, we have continued to work hand-in-hand with our members and community organizations to serve the needs of our communities. All our projects have remained focused on addressing the most pressing health issues facing our area.

We are also proud to continue our work with like-minded organizations, leveraging our collective resources and expertise to address health issues on a systems level. By working together, we are making a positive impact and bringing about real, lasting change.

As we look ahead, we remain committed to our mission and to serving the Denver Metro Area. With your support, we know we can continue to make a difference in the lives of those we serve.

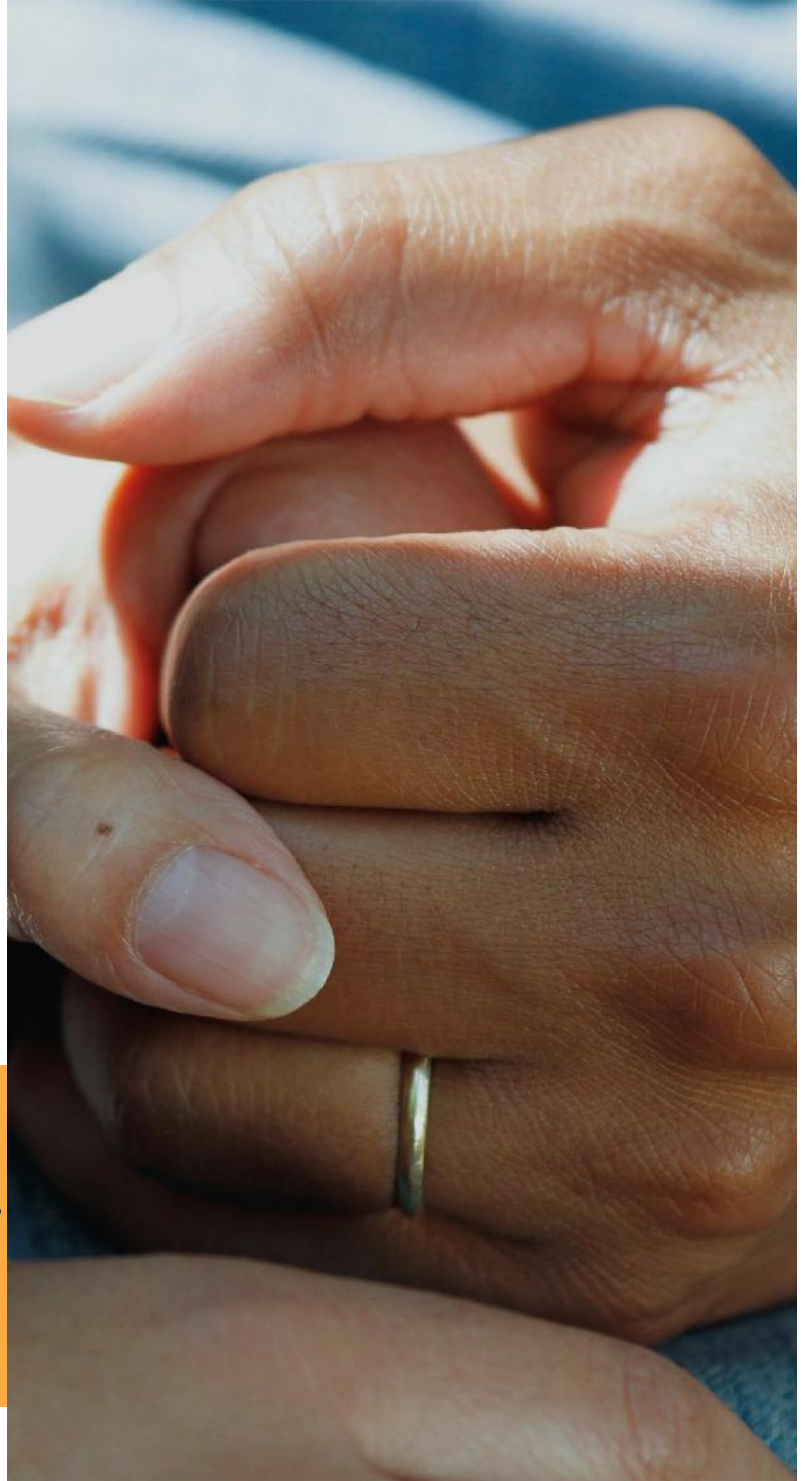
Thank you for your continued partnership and support.  
Sincerely,

Vicente Cardona  
Interim Director, Mile High Health Alliance



**Vicente Cardona**

*Interim Director*







# A Lasting Impact

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## Recognizing Our Former Executive Director's Leadership

As we look back on the past year at Mile High Health Alliance, we want to take a moment to acknowledge the departure of our former Executive Director, Dede de Percin. Dede has been an integral part of our organization for the past seven years, and her contributions have been invaluable.

During her tenure, Dede has significantly impacted the healthcare community, building bridges between healthcare systems and advocating for healthcare policies that benefit all members of the community. Her dedication to our mission has been evident in everything she has done, and her leadership has been an inspiration to us all.

We are sad to see Dede leave, but we are excited for her as she takes on a new role as Chief Executive Officer (CEO) at the Colorado Village Collaborative, focusing on housing. We are confident that she will continue to do great things in this new position and positively impact the lives of many.

As we move forward, we remain committed to our mission of "achieving better health through collaboration". We are grateful for the foundation that Dede has helped us build and the legacy that she leaves behind.

Thank you, Dede, for your years of service, dedication, and unwavering commitment to the organization.

# MHHA's Regional Health Connector

by Kim McDevitt

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In 2022, the Regional Health Connector program was busy cultivating resources, understanding the community's needs, and navigating through challenges, all while building relationships along the way. During this process, behavioral health and COVID-19/health resources were the top items that were needed within the community. To ensure the community needs are met, we collaborated on a behavioral health concept project which resulted in a medical practice offering unused clinic space to a behavioral health provider or community organization free of charge for the community.

Through this work, we were able to create the Regional Health Connector Office Hours program, which brings the RHC into a clinical setting to consult with providers about referral options once or twice a month —allowing us to meet the people where they are most likely to need services.

Through these accomplishments, 2022 was also a year of learning and insight. Developing communication strategies and connecting with clinical practices to ensure clinical practices are adaptable to a new and rapidly changing healthcare landscape. While COVID-19 is still impacting lives and the healthcare workforce, the Regional Health Connector is looking forward to deepening connections with clinical practices in 2023 to work collaboratively toward improving health for all Coloradans.

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# MHHA's S-HIE and MAHA Community Ambassador Program

by Tori Vela

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## **S-HIE Community Board**

As Metro Area Health Alliances representatives, we've been collaborating with Colorado Health Institute (CHI) to support and facilitate the Social Health Information Exchange (S-HIE) community board. The Community Engagement Coordinator leads community board discussions along with CHI staff.

The board is currently working towards finalizing the S-HIE Community Engagement Plan, which will be completed by June 2023

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## **MAHA Community Ambassador Program**

In addition to the S-HIE community board, we provide project management support and coordination for MAHA's new community ambassador program. As part of the program, ambassador organizations will communicate Medicaid/CHP+ messaging to ensure members maintain continuous coverage after the Public Health Emergency (PHE) ends, and the redetermination process begins. During the redetermination process, the state will start evaluating Medicaid and CHP+ enrollees' eligibility and terminating their coverage if they are no longer eligible.

With financial support from Colorado Access and the Colorado Community Health Alliance (CCHA), MAHA has selected eleven organizations to receive funding to participate in our program. We have finished the selection process and are planning our first Community of Practice (CoP) meeting this month to launch the program officially.





# MHHA's ASCENT Program & Orange Flag Program

by Vicente Cardona

Over the past several years, we have been fortunate to be part of the Access to Specialty Care Engagement Network (ASCENT) cohort, which extended the pilot program into mid-2022. During the program, we persisted in engaging in specialist participation and advocating for health policy surrounding e-Consult through various committees and stakeholder groups. The ASCENT cohort demonstrated, through the use of e-Consult, significant decreases in wait times that have resulted in patients getting needed care more quickly. Though the program has ended, we continue leveraging our collective power and insight to ensure Coloradian have adequate access to specialty care through telehealth and e-Consult.

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The Mile High Health Alliance has collaborated with Colorado Access, Contexture, CIVHC, and other workgroup members to build out our Orange Flag project, which looks to address excessive emergency department and hospital use by high-risk patients (HRPs). The project uses CIVHC claims data to generate a list of high utilizers insured by Colorado Access and send that information to CORHIO. Once notified, the “Orange Flag” push notification would notify the ED personnel to issue a series of pre-agreed intervention protocols designed to address potential underline contributors to this population's utilization patterns.

We have met with ED personnel and community members throughout the year to ensure intervention protocols didn't disrupt the current workflow and potential concerns we may encounter. In addition, we have had multiple conversations regarding technology and data integration to ensure streamless flow. We aim to ensure that the Orange Flag project will address six measurements of the Hospital Transformation Program (HTP), improve the quality of hospital care, and reduce the readmission rate.



# Mile High Health Alliance Members



# Mile High Health Alliance Members

